

# Warranty Information for Second-Hand Vehicle Parts and Rebuilt Engines - Transmissions

## Warranty Coverage

All second-hand vehicle parts sold by **All Jap Parts** come with a **90-day parts warranty**, unless otherwise specified at the time of purchase. This warranty covers the cost of replacement or repair of the part if it proves to be defective in materials or workmanship under normal use and maintenance. Please note that this warranty **does not cover any costs associated with workmanship or installation**, including labour for fitting or removal of the part.

## Conditions That May Void the Warranty

The warranty may be voided under the following conditions:

1. **Improper Fitment:** If the part is not installed according to the manufacturer's specifications or by a qualified mechanic, the warranty may be voided.
2. **External Factors:** If other external parts not supplied by us cause the initial issue or contribute to part failure, the warranty will not apply.
3. **Lack of Programming or Coding:** Certain parts, such as electrical diesel injectors, require programming or coding into the vehicle. Failure to properly program or code these parts may result in damage and void the warranty.
4. **Routine Maintenance:** Failure to perform routine maintenance as per the manufacturer's specifications will void the warranty. This includes servicing the vehicle on time and replacing all fluids and filters as required.
5. **Fluid and Filter Replacement:** On the fitment of any supplied engines or transmissions, it is mandatory to replace all related fluids and filters. This includes:
  - **Engines:** New oil, oil filter, fuel filter, air filter, and coolant.
  - **Transmissions:** New transmission fluid and filter, as applicable.
6. **Heat Tab Removal:** If a heat tab on the part has been removed or melted, the warranty will be voided. The heat tab is an important indicator of the part's condition and should remain intact.
7. **Excessive Dismantling:** If the part has been dismantled further than necessary for fitment, this may void the warranty. The part should be installed without excessive disassembly or modification.
8. **Aftermarket Power-Adding Modifications:** If the vehicle has aftermarket power-adding modifications not related to the part we supplied, this may void the warranty. Such modifications can affect the performance and reliability of the parts and their operation.

## Australian Consumer Law

Under Australian Consumer Law, specifically the **Australian Competition and Consumer Act 2010 (Cth)**, we have the right to repair or replace faulty parts. If a part fails to meet consumer guarantees, such as being of acceptable quality or fit for purpose, we are obligated to rectify the issue at no additional cost to you.

For more information, you can refer to the [Australian Competition and Consumer Commission \(ACCC\) website](#).

### **Warranty Claims**

To make a warranty claim, please provide proof of purchase and details of the issue. All claims must be submitted within the 90-day warranty period. Warranty claims will be processed as per the conditions outlined above.

For any queries or assistance regarding our warranty policy, please contact our customer service team. email. [Parts@alljapparts.com.au](mailto:Parts@alljapparts.com.au) Ph. 0481966245

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By purchasing parts from **All Jap Parts**, you agree to these warranty terms and conditions. Thank you for choosing us for your vehicle parts needs.